



# Customer Bulletin

## Prices Changes for 2011

### Price Increases effective 1st January 2011

Copper Tube **12%**

Copper Fittings **10%**

Copper on the LME reached an all time high of £5,595 per tonne at the beginning of December, an increase of **35%** over the last 12 months. FSW have held prices for as long as possible but we now have no alternative but to pass on the higher costs whilst keeping the increase to the minimum level possible.

Eliwell **3-10%**

FrigaBohn **4%**

Tecumseh/L'Unite **4-6%**

Danfoss **3% average**

Henry **4%**

LuVe **5-8%**

Searle **7%**

Copeland & Alco **3%**

A reminder that **VAT** increases from 17.5% to **20%** effective from 4th January 2011

These are the major changes but we anticipate further manufacturer price changes and these will be posted on our website [www.fsw.uk.com](http://www.fsw.uk.com).

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It is anticipated that the refrigerant shortages experienced in 2010 will occur again in 2011 resulting in significant price increases throughout the year. We aim to hold our prices for a 3 month period from 1st February, unless exceptional circumstances occur, but there are likely to be further changes effective May 2011.

R404A	10%
R407A	10%
R407C	10%
R410A	10%
R507	10%
R134a	8%

A rental scheme applies to all CO2 cylinders supplied from 1st January 2011. No deposit will be charged and the first 3 months from date of despatch will be free of any charges. Subsequently, a rental charge of £4.75 per month will be applied until the cylinder is returned or declared lost. The 'lost' cylinder charge is £85 for 10L cylinders and £250 for 50L cylinders. Once paid, the monthly rental charge will cease.

### Christmas Opening Hours

24th December	Close at noon
25th to 28th December	Closed
29th to 31st December	9.00am to 2.00pm
1st to 3rd January 2011	Closed
4th January 2011	Open as normal (except Glasgow which will re-open on the 5/1/2011).

FSW would like to thank all of our customers for the business placed with us this year and wish you a Merry Christmas as we all look forward to a prosperous New Year.

We are once again making a donation to charity rather than sending Christmas Cards.

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